



Saasmob's Smart Workorder is a self-service, cloud based solution that enables customers to streamline their field service by allowing them to create & manage workorders directly from their mobile phones and laptops rather than doing it on paper. This also comes at a very little cost since they don't have to build it for a vast no. of mobile devices. Furthermore it increases their staff's productivity through online and offline access on any device and cuts costs by eliminating paper and manual work.

Highlights

- Eliminate paper and hours of manual data entry and tallying from Workorder process
- Setup/Create/Track your workorders online or offline in minutes
- Get detailed reports on demand at a click of a button
- Save money by providing the solution on smartphones rather than investing in specialized devices

The solutions enables you to:

- Setup workorders from smartphones, tablets etc. and assign them to a predefined user or user groups
- Instant notification to the key stakeholders
- Update & Track status from smartphones, tablets etc. and capture proof of completion
- Generate reports based upon various criterion
- Role based access

Here are the key modules of Saasmob's Smart Class solution:

User and Catalog Setup: We can add users and assign them different roles. We can turn on 'auto-notify' to automatically notify stakeholders on status change. We can create workorders against a user defined product list or a default product (like maid service). During the setup, if "Product based workorders" option is selected the user is asked to setup a product list. We can also track payments and invoices for workorders, but this functionality is not turned on by default. If payment/invoices are needed, we can setup labor rate by business, product or team.

Order Workflow: This is where the order flow is created and tracked. We can create a list of of tasks against each workorder and status of each task can be tracked throughout the flow. We can also associate list of materials with each workorder. During the actual flow we can capture the quantity and then add it to the overall invoice (by fetching the price from the ratesheet) as the associated task is finished. While changing the status of the task, we can also add attachments (Documents, Images etc.) for bookkeeping.

Reporting: We can run periodic reports on workorders completed by teams, products etc. Exception reports can also be generated for workorders not completed within a certain time.

Why Saasmob

- Lower Total Cost of Ownership (upto 80% less)
- Software-as-a-Service model for lower upfront investment, quicker deployment
- Broadest device support

All of the above functionality is available in the SAAS model, so no costly deployments, no debugging to figure out what went wrong, just setup your workorder and you will be up and running in 5 minutes.